

FSR Tier 2 (General Insurance) Course ENROLMENT FORM

SECTION 1 – ENROLMENT DETAILS

I will be undertaking my Assignments: Hard copy

On-line (IFS will supply you with Sign-in access)

Have you ever been enrolled in an IFS Course before? YES NO If YES, what year? _____

SECTION 2 – ADMINISTRATIVE INFORMATION

SURNAME	<input style="width: 95%;" type="text"/>	SEX	<input type="checkbox"/> Male	<input type="checkbox"/> Female
GIVEN NAMES	<input style="width: 95%;" type="text"/>	DATE OF BIRTH	<input style="width: 100%;" type="text" value=" / /"/> <small>Day Month Year</small>	
BRANCH/DEPARTMENT	<input style="width: 95%;" type="text"/>			
EMPLOYER	<input style="width: 95%;" type="text"/>			
BUSINESS MAILING ADDRESS <small>(for all correspondence)</small>	<input style="width: 95%;" type="text"/>			
				<small>Postcode:</small>
BUSINESS No's.	Tel	<input 200px;"="" 4"="" style="width: 200px;" type="text" value="()</input></td> </tr> <tr> <td>HOME ADDRESS</td> <td colspan=" width:=""/> <input style="width: 95%;" type="text"/>		
				<small>Postcode:</small>
PRIVATE No's.	Tel	<input 200px;"="" style="width: 200px;" type="text" value="()</input></td> <td>Mobile</td> <td><input style=" width:=""/>		
EMAIL ADDRESS	<input style="width: 95%;" type="text"/>			
COMMENCEMENT DATE	<input style="width: 95%;" type="text"/>			

SECTION 3 – WORKPLACE SUPERVISOR'S DETAILS

FULL NAME	<input style="width: 95%;" type="text"/>			
POSITION / JOB TITLE	<input style="width: 95%;" type="text"/>			
BUSINESS No's.	Tel	<input 200px;"="" 4"="" style="width: 200px;" type="text" value="()</input></td> </tr> <tr> <td>EMAIL ADDRESS</td> <td colspan=" width:=""/> <input style="width: 95%;" type="text"/>		

SECTION 4 – FINANCE INDUSTRY EXPERIENCE

Please supply details of your finance industry experience COMMENCING with your CURRENT position:

Employer	Job Title	Years of Service

SECTION 5 – PAYMENT OF COURSE FEES

FEE: \$375 (incl. GST)

I would like to pay by CREDIT CARD. My details are listed below.

OR

Please INVOICE my employer. I have completed the billing details below.

My CREDIT CARD details are as follows:

DEDUCT \$ _____ from:

MASTERCARD VISA

EXPIRY DATE: ____ / ____ / ____

SIGNATURE: _____

CARDHOLDER's NAME: _____

My EMPLOYER's Billing Details are as follows:

NAME:

POSITION:

MAILING ADDRESS:

CONTACT No's.: Tel () Fax ()

EMAIL ADDRESS

- NOTES:**
1. **FEES ARE NOT REFUNDABLE** after the course has commenced.
 2. **Course Fees include GST.**
 3. Our ABN is: 98 697 095 230.

STUDENT DECLARATION:

I confirm that I have read the IFS Enrolment Information Sheet and that the information I have provided on this form is true and correct.

SIGNATURE: _____

DATE: ____ / ____ / ____

Please MAIL this Form to:

IFS
PO Box 489
DARLINGHURST NSW 1300

OR

FAX to: 02 9283 5993



Enrolment Information Sheet

FEE FOR SERVICE ENROLMENT INFORMATION

Course Enrolment - Fees, Payments and Refund Policy

1. Course fees are payable when you submit your Enrolment Form, prior to commencement of training. A payment plan may be available to approved applicants on request.
2. The course is deemed to have commenced the day you receive your course material in the mail.
3. Certificates, Diplomas, Competency Transcripts, Module Transcripts and Statements of Attainment are issued to students who are assessed as competent. The cost for all certificates is included in the course fee.
4. Fees are non-refundable, but can be held over for up to 12 months, in certain circumstances.
5. Refunds will only be made in the following circumstances:
 - A student withdraws before they receive their course material.
 - In the opinion of the IFS, the student would be unreasonably disadvantaged if not granted a refund, eg a participant meets with a serious accident and is unable to continue with their course.

Privacy Policy

1. The IFS collects and stores your personal details. During training we record your progress. We use this information to measure your performance. Where State or Commonwealth funding supports training we are obliged to submit your personal and progress details for research, statistical analysis, program evaluation, post completion surveys and internal management purposes.
2. WE DO NOT share, rent, or sell personal information you provide to us. The confidentiality of the information we collect from you is protected under the NSW Privacy Act.

Assessment – Appeals, Complaints and Grievances Policy

The IFS recognises that differences and grievances can arise from time to time. The quick settlement of these matters is in the best interest of all parties concerned and the following steps are implemented to ensure this happens.

1. Tell us if you are dissatisfied or have any concerns about our course materials, services, processes or policies.
2. Tell us if you think you have been treated unfairly or unjustly.
3. We will discuss the matter with you and try to resolve the problem.
4. If you are not satisfied with the resolution we will refer the matter to an independent mediator.
5. If a satisfactory solution cannot be reached by all parties you have the right to seek representation and appeal under the relevant State or Federal Law.

Language, Literacy & Numeracy Policy

To successfully complete your training you must be able to count, check and accurately record, read, interpret, measure and calculate. The IFS may refer you to literacy and numeracy training in areas identified as necessary, to ensure that you meet the standards of the qualification you are undertaking.

Access and Equity Policy

The IFS is committed to providing training and assessment services to all clients regardless of race, religion, sex, socio-economic status, disability, language, literacy or numeracy.

In the event of a situation that is considered by clients to be in violation of Access & Equity Policy, students and clients are required to report the situation to the IFS Chief Executive.

Welfare & Guidance Service

Student can contact the IFS by telephone (02 9283 5999), fax (02 9283 5993) or by email (IFSoffice@ifs-inc.com.au) for assistance.

If their enquiry cannot be answered and dealt with by the administrative staff, they will be given the mobile number and/or email of the appropriate tutor. If the tutor is not immediately available he/she will return your call within 24 hours of you contacting them.

If students require more time to complete their course, due to work commitments or personal circumstances, they can call the IFS and we will review their timetable.

Legislative Compliance

The IFS management and staff conduct periodic reviews to ensure that it is compliant with all State and Federal legislative requirements for RTOs including, but not limited to, OH&S, Harassment, Discrimination, Equal Opportunity and Vocational Education and Training legislation.

RPL (Recognition of Prior Learning)

The IFS recognises qualifications and statements of attainment issued by any other RTO. Where sufficient documentation is provided to the IFS we will provide credit transfer/s to enrolling students. The IFS recognises all current competencies held by students if they can provide proof of how, where and when these competencies were achieved.